

# Advanced Reviews Manual

## Getting Started

Welcome to the **Advanced Reviews Documentation**. Whether you are a new or an advanced user, you can find some useful information here.

First of all, we recommend you check the following link:

- [How to install extension](#)

## How to install the extension

1. Backup your store's database and web directory.
2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
3. Copy the installation instructions from the page [My Downloadable Products](#) into the SSH console and press ENTER.
4. Run the command below to enable the extension:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Mirasvit
```

5. Run the command below to install the extension:

```
php -f bin/magento setup:upgrade
```

6. Run the command below to clean the cache:

```
php -f bin/magento cache:clean
```

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/
php -f bin/magento setup:static-content:deploy
```

## Install the extension for Hyva

1. Run the command to obtain the Advanced Reviews Hyva component

```
composer require mirasvit/module-review-hyva:* mirasvit/module-comment
```

2. Enable installed Hyva component:

```
php -f bin/magento module:enable Hyva_MirasvitReview Hyva_MirasvitComm
```

3. Update Magento database schema and data with the command:

```
php -f bin/magento setup:upgrade
```

4. Compile the code to generate the contents of Magento var/di folder:

```
php -f bin/magento setup:di:compile
```

5. Check the file app/etc/hyva-themes.json. If there are no entries for the package mirasvit/module-review-hyva package - run the following command

```
php -f bin/magento hyva:config:generate
```

6. Compile the code of the installed extension:

```
cd /path/to/theme/web/tailwind/
```

```
npm run build-prod
```

7. Deploy the static view files

```
cd /path/to/project/
```

```
rm -rf pub/static/*; rm -rf var/view_preprocessed/*;  
php -f bin/magento setup:static-content:deploy
```

8. Run the command below to clean the cache:

```
php -f bin/magento cache:flush
```

## Advanced Reviews settings

The settings of Advanced Reviews are located at **Stores ? Configuration ? Mirasvit Extensions ? Advanced Reviews** and are grouped into the following sections:

- [General Settings](#) - basic configuration of the extension;
- [Media Settings](#) - attachments and gallery settings;
- [AI-Powered Features](#) - settings for AI-powered features;
- [Admin Notifications](#) - settings for admin notifications about new reviews;
- [Review Reminder Settings](#) - settings for review reminder emails;

### General Settings

- **Enable Advanced Reviews** - enable/disable reviews.
- **Allow Guest Reviews** - enable/disable the ability to leave reviews for guests.
- **Select Date Format** - choose how dates are displayed in reviews.

- **Default Review Sorting** - default sort order for reviews.
- **Show Pros and Cons** - enable/disable additional review fields - pros and cons.
- **Display Reviewer Location** - enable/disable location label from where the review was placed.
- **Show "Verified Buyer" Badge** - enable/disable "Verified Buyer" label for reviews placed after the product was ordered.
- **Display Purchased Product Details** - displays additional information of purchased product. This option only affects reviews for configurable products placed by verified buyers.
- **Verified Buyer Order Statuses** - Select for which order statuses the customer should be considered as a "Verified Buyer". By default only the "complete" status is used. After changing this setting reindex reviews with the command `bin/magento mirasvit:review:reindex --verify --force`

## Media Settings

- **Allow Photo Attachments** - enable/disable the ability to attach photos to reviews.
- **Show Photo Gallery** - enable/disable the media gallery for attached photos.
- **Maximum Photos per Review** - Max number of images to upload per review. The limit should be between 1 and 20 photos. If empty, the default limit will be used (5 photos).

## AI-Powered Features

- **OpenAI API Key** - generate an [OpenAI API key](#). You'll need to create an account if you don't have one.
- **Enable Review Aggregation** - If enabled the extension will generate a summarized review for each products. The summarized review will be generated based on the last 10 customer reviews. The summarized review won't be generated for products with less than 5 reviews.
- **Show AI-Generated Info Hint In Summary** - If enabled the extension will add info icon and popup with info that the summary was generated by AI.
- **Enable AI Autowrite** - Enable/disable the ability to generate the content for a product review using Open AI (ChatGPT) when creating a new review from the admin panel.

## Admin Notifications

- **Enable Admin Notifications** - enable/disable admin notifications about new pending reviews. If enabled, the extension will create admin notifications when new pending reviews are submitted.
- **Enable Email Alerts for New Reviews** - enable notifying admin about new pending reviews by email.
- **Email Recipients** - comma-separated list of emails to which notifications should be sent.

## Review Reminder Settings

- **Enable Review Reminders** - enable/disable emails for customers with the request to left the review for recently purchased products.
- **Delay sending reminders, days** - the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 365.
- **Delay sending reminders, hours** - the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 23.

## Note

If both **Delay sending reminders, days** and **Delay sending reminders, hours** are 0 the reminder will be send immediately after the order will obtain one of the statuses selected in the config **Send Reminder for Orders with Status**

- **Choose Email Template** - select the template, that will be used in emails. The default template can be customized in **Marketing -> Communications -> Email Templates**. The default templates contains a PHTML template for the list of products - `Mirasvit_Review::email/order_items.phtml`. To customize this part of the reminder email rewrite this template in your theme.
- **Send Reminder for Orders with Status** - when the order obtained one of selected statuses the extension will schedule the review reminder email. The extension creates only one email per order.
- **Cancel Reminders for Orders with Status** - if at the moment when a reminder email should be sent the order status will match one of the statuses selected in this setting, the email will be canceled.
- **Sender Email** - select the email address from which email reminders will be sent.
- **Do Not Send Reminders For Customer Groups** - select customer groups for which review reminders shouldn't be sent. The extension validates actual customer group of the customer before sending the reminder.
- **Send reminder email copy to** - comma-separated list of emails to which the copy of the review reminder emails should be sent. Leave empty to disable this feature.
- **Send reminder email copy method** - select one of 2 available sending methods of the cope email:
  - **Bcc** - send as hidden copy
  - **Separate email** - send as a separate email
- **Reminde email logs lifetime, days** - number of days after which email logs will be deleted. Leave empty to disable this feature
- **Sandbox mode** - enable/disable sandbox mode for review reminder emails
- **Test Email** - specify email to which review reminders will be send when the **Sandbox mode** is enabled.

## General Configurations

All configurations of the **Comments** extension are located at **Stores -> Configuration -> Mirasvit Extensions -> Comments**.

The extension has only one configurations section - **General Settings** - with the following configurations:

- **Enable Comments** - enable/disable the comments feature.
- **Allow Guests to Write Comments** - defines whether guest users are allowed to leave comments or not.
- **Automatically Approve Comments** - defines whether comments left by visitors should automatically obtain the **Approved** status or should be left for moderation.
- **Date Format** - defines how the date when the comment was left should be displayed.
- **Enable Admin Notifications** - if enabled, the extension will add notifications about pending comments into the admin system notifications.

## General Configurations

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- **Date Format** - defines how the date when the comment was left should be displayed.
- **Enable Admin Notifications** - if enabled, the extension will add notifications about pending comments into the admin system notifications.

## Command Line Interface

Usage: `php -f bin/magento [command]`

- `mirasvit:mirasvit:review:aggregate [options]` - generate aggregated reviews (AI-powered). Allowed Options:
  - `--product [id]` - specify the ID of the product for which aggregated review should be generated. If omitted the extension will generate aggregated reviews for all reviewed products.
- `mirasvit:mirasvit:review:generate [options]` - generate reviews using Open AI. Allowed options:
  - `--nickname [nickname]` - the nickname of the reviewer. This option is required.
  - `--rating [rating]` - rating from 1 to 5. This option is required.
  - `--product [product_id]` - the ID of the product for which the review should be generated. If omitted the extension will generate reviews for all products.
  - `--store [store_id]` - specify for which store view the review should be generated
  - `--additional [text]` - add additional instructions for Open AI. These instructions will be included in the prompt for reviews generation.
  - `--qty [number]` - the limit of reviews to generate in one execution.
  - `--autoapprove` - define if generated reviews should be automatically marked as approved
- `mirasvit:review:reindex [options]` - reindex reviews locations and "verified buyer" data. If no options specified the extension will reindex both. Allowed options:
  - `--verify` - reindex "verified buyer" data.
  - `--location` - reindex reviewers' location data.
  - `--force` - force reindex. Affects only the "verified buyer" data reindex. Should be used after changing the Store Statuses setting of the extension.

## How to upgrade extension

To upgrade the extension, follow these steps:

1. Backup your store's database and web directory.
2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
3. Run the command below to update the current extension with all dependencies:

```
composer require mirasvit/module-review:* --update-with-dependencies
```

### Note

If you have the Hyva installed, run:

```
composer require mirasvit/module-review:* mirasvit/module-review-hyva:*
```

## Note

In some cases, the command above is not applicable; neither is it possible to update just the current module, nor need to upgrade all the Mirasvit modules in a bundle. In this case, the command above will be of no effect.

Run instead `composer update mirasvit/*` command. It will update all the Mirasvit modules installed in your store.

4. Run the command below to enable the extension:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Mirasvit_Review_Hyva
```

## Note

If you have the Hyva installed, run:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Hyva_Mirasvit_Review_Hyva
```

5. Run the command below to install updates:

```
php -f bin/magento setup:upgrade
```

6. Run the command below to clean the cache:

```
php -f bin/magento cache:clean
```

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/view-precompiled/*;
php -f bin/magento setup:static-content:deploy
```

If you have the Hyva installed, run:

```
cd /path/to/theme/web/tailwind/
npm run build-prod
cd /path/to/project/
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/view-precompiled/*;
php -f bin/magento setup:static-content:deploy
```

# Disabling the Extension

## Temporarily Disable

To temporarily disable the extension please follow the following steps:

1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.

2. Run the command below to disable the extension:

```
php -f bin/magento module:disable Mirasvit_Review Mirasvit_Comment
```

#### Note

If you have the Hyva installed, run:

```
php -f bin/magento module:disable Mirasvit_Review Hyva_MirasvitReview
```

3. Log in to the Magento backend and refresh the store's cache (if enabled).

## Removing the Extension

To uninstall the extension, please follow these steps:

1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
2. Run the command below to remove the extension:

```
composer remove mirasvit/module-review
```

#### Note

If you have the Hyva installed, run:

```
composer remove mirasvit/module-review mirasvit/module-review-hyva
```

3. Log in to the Magento backend to refresh the store cache (if enabled).

## Change Log

### 1.1.6

*(2025-01-14)*

#### Features

- Ability to send review reminder email copy
- 

### 1.1.5

*(2024-11-11)*

#### Features

- Review reminder emails
-

## 1.1.4

(2024-10-15)

### Improvements

- Changes for Hyva compatibility (Mirasvit\_Comment)
- 

## 1.1.3

(2024-10-14)

### Improvements

- Changes for Hyva compatibility
- 

## 1.1.2

(2024-07-09)

### Improvements

- Translations
- Additional data in the reviews listing and form (admin area)

### Fixed

- Fixed the issue with email notifications (multiple emails)
- 

## 1.1.1

(2024-07-01)

### Improvements

- Small code improvements
- 

## 1.1.0

(2024-06-20)

### Features

- Review comments



## **Improvements**

- Small code improvements
  - Date output format
- 

## **1.0.8**

*(2024-06-11)*

### **Improvements**

- Alert on image upload failed

### **Fixed**

- Fixed the issue with review gallery widget
- 

## **1.0.7**

*(2024-06-10)*

### **Improvements**

- Image uploader compatibility with Blank-based Magento themes

### **Fixed**

- Image uploader compatibility with Magento 2.4.7
- 

## **1.0.6**

*(2024-05-30)*

### **Improvements**

- Email notifications about pending reviews
  - Admin notifications about pending reviews
- 

## **1.0.5**

*(2024-04-22)*

### **Improvements**

- Ability to select order statuses for which the customer should be considered as 'verified buyer'
-

## 1.0.4

(2024-04-22)

### Fixed

- Fixed the issue with the error 'Disallowed image type' on .jpeg images
- 

## 1.0.3

(2024-03-22)

### Features

- Review widgets: Photo gallery, All reviews, Overall rating
- 

## 1.0.2

(2024-01-09)

### Fixed

- Fixed the issue with the error: Class Zend\_Validate not found
  - Fixed the issue with image uploader
- 

## 1.0.1

(2023-11-14)

### Features

- CLI interface for generating review

### Fixed

- Fixed the issue with reviews photo gallery
- 

## 1.0.0

(2023-11-10)

### Features

- Added ability to attach photo to review
- Purchased product info in reviews for configurable products

- Reviews photos gallery in reviews listing on product pages
- 

## **0.0.2**

*(2023-10-17)*

### **Improvements**

- Initial release
- 

## **0.0.1**

*(2023-10-17)*