## **Advanced Reviews Manual**

## **Getting Started**

Welcome to the **Advanced Reviews Documentation**. Whether you are a new or an advanced user, you can find some useful information here.

First of all, we recommend you check the following link:

• How to install extension

## How to install the extension

- 1. Backup your store's database and web directory.
- 2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
- 3. Copy the installation instructions from the page <u>My Downloadable Products</u> into the SSH console and press ENTER.
- 4. Run the command below to enable the extension:

php -f bin/magento module:enable Mirasvit\_Core Mirasvit\_Review Mirasvit

5. Run the command below to install the extension:

php -f bin/magento setup:upgrade

6. Run the command below to clean the cache:

php -f bin/magento cache:clean

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/v
php -f bin/magento setup:static-content:deploy
```

### Install the extension for Hyva

1. Run the command to obtain the Advanced Reviews Hyva component

composer require mirasvit/module-review-hyva:\* mirasvit/module-comment

2. Enable installed Hyva component:

php -f bin/magento module:enable Hyva\_MirasvitReview Hyva\_MirasvitComm

3. Update Magento database schema and data with the command:

```
php -f bin/magento setup:upgrade
```

4. Compile the code to generate the contents of Magento var/di folder:

```
php -f bin/magento setup:di:compile
```

5. Check the file app/etc/hyva-themes.json. If there are no entries for the package mirasvit/module-reviewhyva package - run the following command

php -f bin/magento hyva:config:generate

6. Compile the code of the installed extension:

```
cd /path/to/theme/web/tailwind/
npm run build-prod
```

7. Deploy the static view files

```
cd /path/to/project/
```

```
rm -rf pub/static/*; rm -rf var/view_preprocessed/*;
php -f bin/magento setup:static-content:deploy
```

8. Run the command below to clean the cache:

php -f bin/magento cache:flush

## **Advanced Reviews settings**

The settings of Advanced Reviews are located at **Stores ? Configuration ? Mirasvit Extensions ? Advanced Reviews** and are grouped into the following sections:

- General Settings basic configuration of the extension;
- Media Settings attachments and gallery settings;
- AI-Powered Features settings for AI-powered features;
- Admin Notifications settings for admin natifications about new reviews;
- Review Reminder Settings settings for review reminder emails;

### **General Settings**

- Enable Advanced Reviews enable/disable reviews.
- Allow Guest Reviews enable/disable the ability to leave reviews for guests.
- Select Date Format choose how dates are displayed in reviews.

- **Default Review Sorting** default sort order for reviews.
- Show Pros and Cons enable/disable additional review fields pros and cons.
- Display Reviewer Location enable/disable location label from where the review was placed.
- Show "Verified Buyer" Badge enable/disable "Verified Buyer" label for reviews placed after the product was ordered.
- **Display Purchased Product Details** displays additional information of purchased product. This option only affects reviews for configurable products placed by verified buyers.
- Verified Buyer Order Statuses Select for which order statuses the customer should be considered as a "Verified Buyer". By default only the "complete" status is used. After changing this setting reindex reviews with the command bin/magento mirasvit:review:reindex --verify -- force

## **Media Settings**

- Allow Photo Attachments enable/disable the ability to attach photos to reviews.
- Show Photo Gallery enable/disable the media gallery for attached photos.
- Maximum Photos per Review Max number of images to upload per review. The limit should be between 1 and 20 photos. If empty, the default limit will be used (5 photos).

## **AI-Powered Features**

- OpenAI API Key generate an OpenAI API key. You'll need to create an account if you don't have one.
- Enable Review Aggregation If enabled the extension will generate a summarized review for each products. The summarized review will be generated based on the last 10 customer reviews. The summarized review won't be generated for products with less than 5 reviews.
- Show AI-Generated Info Hint In Summary If enabled the extension will add info icon and popup with info that the summary was generated by AI.
- Enable AI Autowrite Enable/disable the ability to generate the content for a product review using Open AI (ChatGPT) when creating a new review from the admin panel.

## **Admin Notifications**

- **Enable Admin Notifications** enable/disable admin notifications about new pending reviews. If enabled, the extension will create admin notifications when new pending reviews are submited.
- Enable Email Alerts for New Reviews enable notifiyng admin about new pending reviews by email.
- Email Recipients comma-separated list of emails to which notifications should be sent.

## **Review Reminder Settings**

- Enable Review Reminders enable/disable emails for customers with the request to left the review for recently purchased products.
- **Delay sending reminders, days** the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 365.
- **Delay sending reminders, hours** the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 23.

# If both **Delay sending reminders, days** and **Delay sending reminders, hours** are 0 the reminder will be send immediately after the order will obtain one of the statuses selected in the config **Send Reminder for Orders with Status**

- Choose Email Template select the template, that will be used in emails. The default template can be customized in Marketing -> Communications -> Email Templates. The default templates contains a PHTML template for the list of products Mirasvit\_Review::email/order\_items.phtml. To customize this part of the reminder email rewrite this template in your theme.
- Send Reminder for Orders with Status when the order obtained one of selected statuses the extension will schedule the review reminder email. The extension creates only one email per order.
- Cancel Reminders for Orders with Status if at the moment when a reminder email should be sent the order status will match one of the statuses selected in this setting, the email will be canceled.
- Sender Email select the email address from which email reminders will be sent.
- **Do Not Send Reminders For Customer Groups** select customer groups for which review reminders souldn't be sent. The extension validates actual customer group of the customer before sending the reminder.
- Send reminder email copy to comma-separated list of emails to which the copy of the review reminder emails should be sent. Leave empty to disable this feature.
- Send reminder email copy method select one of 2 available sending methods pf the cope email:
  - Bcc send as hidden copy
  - Separate email send as a separate email
- **Reminde email logs lifetime, days** number of days after which email logs will be deleted. Leave empty to disable this feature
- Sandbox mode enable/disable sandbox mode for review reminder emails
- Test Email specify email to which review reminders will be send when the Sandbox mode is enabled.

## **General Configurations**

All configurations of the **Comments** extension are located at **Stores** -> **Configuration** -> **Mirasvit Extensions** -> **Comments**.

The extension has only one configurations section - General Settings - with the following configurations:

- Enable Comments enable/disable the comments feature.
- Allow Guests to Write Comments defines whether guest users are allowed to leave comments or not.
- Automatically Approve Comments defines whether comments left by visitors should automatically obtain the Approved status or should be left for moderation.
- Date Format defines how the date when the comment was left should be displayed.
- **Enable Admin Notifications** if enabled, the extension will add notifications about pending comments into the admin system notifications.

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## **Command Line Interface**

Usage: php -f bin/magento [command]

- mirasvit:mirasvit:review:aggregate [options] generate aggregated reviews (AI-powered). Allowoed Options:
  - --product [id] specify the ID of the product for which aggregated review should be generated. If ommited the extension will generate aggregated reviews for all reviewed products.
- mirasvit:mirasvit:review:generate [options] generate reviews using Open AI. Allowed options:
  - --nickname [nickname] the nickname of the reviewer. This option is required.
  - --rating [rating] rating from 1 to 5. This option is required.
  - --product [product\_id] the ID of the product for which the review should be generated. If ommited the extension will generate reviews for all products.
  - $\circ$  --store [store\_id] specify for which store view the review should be generated
  - --additional [text] add additional instructions for Open AI. These instructions will be included in the prompt for reviews generation.
  - --qty [number] the limit of reviews to generate in one execution.
  - --autoapprove define if generated reviews should be automaticaly marked as approved
- mirasvit:review:reindex [options] reindex reviews locations and "verified buyer" data. If no options specified the extension will reindex both. Allowed options:
  - --verify reindex "verified buyer" data.
  - --location reindex reviewers' location data.
  - --force force reindex. Affects only the "verified buyer" data reindex. Should be used after changing the Store Statuses setting of the extension.

## How to upgrade extension

To upgrade the extension, follow these steps:

- 1. Backup your store's database and web directory.
- 2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
- 3. Run the command below to update the current extension with all dependencies:

composer require mirasvit/module-review:\* --update-with-dependencies

#### Note

If you have the Hyva installed, run:

#### Note

In some cases, the command above is not applicable; neither is it possible to update just the current module, nor need to upgrade all the Mirasvit modules in a bundle. In this case, the command above will be of no effect.

Run instead composer update mirasvit/\* command. It will update all the Mirasvit modules installed in your store.

4. Run the command below to enable the extension:

php -f bin/magento module:enable Mirasvit\_Core Mirasvit\_Review Mirasvit

#### Note

If you have the Hyva installed, run: php -f bin/magento module:enable Mirasvit\_Core Mirasvit\_Review Hyva\_Mi:

5. Run the command below to install updates:

php -f bin/magento setup:upgrade

6. Run the command below to clean the cache:

php -f bin/magento cache:clean

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/v
php -f bin/magento setup:static-content:deploy
```

If you have the Hyva installed, run:

```
cd /path/to/theme/web/tailwind/
npm run build-prod
cd /path/to/project/
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/v
php -f bin/magento setup:static-content:deploy
```

## **Disabling the Extension**

### **Temporarily Disable**

To temporarily disable the extension please follow the following steps:

1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.

2. Run the command below to disable the extension:

php -f bin/magento module:disable Mirasvit\_Review Mirasvit\_Comment

#### Note

```
If you have the Hyva installed, run:
php -f bin/magento module:disable Mirasvit_Review Hyva_MirasvitReview H
```

3. Log in to the Magento backend and refresh the store's cache (if enabled).

### **Removing the Extension**

To uninstall the extension, please follow these steps:

- 1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
- 2. Run the command below to remove the extension:

composer remove mirasvit/module-review

#### Note

If you have the Hyva installed, run: composer remove mirasvit/module-review mirasvit/module-review-hyva

3. Log in to the Magento backend to refresh the store cache (if enabled).

## **Change Log**

### 1.2.0

(2025-06-20)

#### Improvements

• WCAG 2.2 AA Compliance

## 1.1.13

(2025-05-19)

#### Improvements

• Ability to set reviews section identifier for product URLs in review reminder emails

## 1.1.12

(2025-05-12)

#### Improvements

• Configurations structure improved

## 1.1.11

(2025-05-02)

#### Fixed

• Fixed the issue with review summary rating in review title

## 1.1.10

(2025-04-22)

#### Improvements

• Ability to vote whether the review is helpful or not

## 1.1.9

(2025-04-10)

#### Fixed

• Compatibility with Magento 2.4.8

## 1.1.8

#### (2025-03-21)

#### Improvements

- Display the "Verified Buyer" filter only when the "Verified Buyer" badge is enabled.
- Ability to display average product rating in the reviews' block title.

#### Fixed

• Fixed the issue the number of reviews displayed when the product page is loaded (Hyva)

## 1.1.7

(2025-03-04)

#### Improvements

- Added separate listing for pending reviews
- Mass actions in reviews grid

## 1.1.6

(2025-01-14)

#### Features

• Ability to send review reminder email copy

## 1.1.5

(2024-11-11)

#### Features

• Review reminder emails

## 1.1.4

(2024-10-15)

#### Improvements

• Changes for Hyva compatibility (Mirasvit\_Comment)

## 1.1.3

#### (2024-10-14)

#### Improvements

• Changes for Hyva compatibility

## 1.1.2

(2024-07-09)

#### Improvements

- Translations
- Additional data in the reviews listing and form (admin area)

#### Fixed

• Fixed the issue with email notifications (multiple emails)

## 1.1.1

(2024-07-01)

#### Improvements

• Small code improvements

## 1.1.0

(2024-06-20)

#### Features

• Review comments

#### Improvements

- Small code improvements
- Date output format

## 1.0.8

(2024-06-11)

#### Improvements

• Alert on image upload failed

#### Fixed

• Fixed the issue with review gallery widget

## 1.0.7

(2024-06-10)

#### Improvements

• Image uploader compatibility with Blank-based Magento themes

#### Fixed

• Image uploader compatibility with Magento 2.4.7

## 1.0.6

(2024-05-30)

#### Improvements

- Email notifications about pending reviews
- Admin notifications about pending reviews

## 1.0.5

(2024-04-22)

#### Improvements

• Ability to select order statuses for which the customer should be considered as 'verified buyer'

### 1.0.4

(2024-04-22)

#### Fixed

• Fixed the issue with the error 'Disallowed image type' on .jpeg images

### 1.0.3

(2024-03-22)

#### Features

• Review widgets: Photo gallery, All reviews, Overall rating

## 1.0.2

(2024-01-09)

#### Fixed

- Fixed the issue with the error: Class Zend\_Validate not found
- Fixed the issue with image uploader

## 1.0.1

(2023-11-14)

#### Features

• CLI interface for generating review

#### Fixed

• Fixed the issue with reviews photo gallery

## 1.0.0

(2023-11-10)

#### Features

- Added ability to attach photo to review
- Purchased product info in reviews for configurable products
- Reviews photos gallery in reviews listing on product pages

## 0.0.2

(2023-10-17)

#### Improvements

• Initial release

## 0.0.1

(2023-10-17)