

Advanced Reviews Manual

Getting Started

Welcome to the **Advanced Reviews Documentation**. Whether you are a new or an advanced user, you can find some useful information here.

First of all, we recommend you check the following link:

- [How to install extension](#)

How to install the extension

1. Backup your store's database and web directory.
2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
3. Copy the installation instructions from the page [My Downloadable Products](#) into the SSH console and press ENTER.
4. Run the command below to enable the extension:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Mirasvit
```

5. Run the command below to install the extension:

```
php -f bin/magento setup:upgrade
```

6. Run the command below to clean the cache:

```
php -f bin/magento cache:clean
```

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/
php -f bin/magento setup:static-content:deploy
```

Install the extension for Hyva

1. Run the command to obtain the Advanced Reviews Hyva component

```
composer require mirasvit/module-review-hyva:* mirasvit/module-comment
```

2. Enable installed Hyva component:

```
php -f bin/magento module:enable Hyva_MirasvitReview Hyva_MirasvitComm
```

3. Update Magento database schema and data with the command:

```
php -f bin/magento setup:upgrade
```

4. Compile the code to generate the contents of Magento var/di folder:

```
php -f bin/magento setup:di:compile
```

5. Check the file app/etc/hyva-themes.json. If there are no entries for the package mirasvit/module-review-hyva package - run the following command

```
php -f bin/magento hyva:config:generate
```

6. Compile the code of the installed extension:

```
cd /path/to/theme/web/tailwind/
```

```
npm run build-prod
```

7. Deploy the static view files

```
cd /path/to/project/
```

```
rm -rf pub/static/*; rm -rf var/view_preprocessed/*;  
php -f bin/magento setup:static-content:deploy
```

8. Run the command below to clean the cache:

```
php -f bin/magento cache:flush
```

Advanced Reviews settings

The settings of Advanced Reviews are located at **Stores ? Configuration ? Mirasvit Extensions ? Advanced Reviews** and are grouped into the following sections:

- [General Settings](#) - basic configuration of the extension;
- [Media Settings](#) - attachments and gallery settings;
- [AI-Powered Features](#) - settings for AI-powered features;
- [Admin Notifications](#) - settings for admin notifications about new reviews;
- [Review Reminder Settings](#) - settings for review reminder emails;

General Settings

- **Enable Advanced Reviews** - enable/disable reviews.
- **Allow Guest Reviews** - enable/disable the ability to leave reviews for guests.
- **Select Date Format** - choose how dates are displayed in reviews.

- **Default Review Sorting** - default sort order for reviews.
- **Show Pros and Cons** - enable/disable additional review fields - pros and cons.
- **Display Reviewer Location** - enable/disable location label from where the review was placed.
- **Show "Verified Buyer" Badge** - enable/disable "Verified Buyer" label for reviews placed after the product was ordered.
- **Display Purchased Product Details** - displays additional information of purchased product. This option only affects reviews for configurable products placed by verified buyers.
- **Verified Buyer Order Statuses** - Select for which order statuses the customer should be considered as a "Verified Buyer". By default only the "complete" status is used. After changing this setting reindex reviews with the command `bin/magento mirasvit:review:reindex --verify --force`

Media Settings

- **Allow Photo Attachments** - enable/disable the ability to attach photos to reviews.
- **Show Photo Gallery** - enable/disable the media gallery for attached photos.
- **Maximum Photos per Review** - Max number of images to upload per review. The limit should be between 1 and 20 photos. If empty, the default limit will be used (5 photos).

AI-Powered Features

- **OpenAI API Key** - generate an [OpenAI API key](#). You'll need to create an account if you don't have one.
- **Enable Review Aggregation** - If enabled the extension will generate a summarized review for each products. The summarized review will be generated based on the last 10 customer reviews. The summarized review won't be generated for products with less than 5 reviews.
- **Show AI-Generated Info Hint In Summary** - If enabled the extension will add info icon and popup with info that the summary was generated by AI.
- **Enable AI Autowrite** - Enable/disable the ability to generate the content for a product review using Open AI (ChatGPT) when creating a new review from the admin panel.

Admin Notifications

- **Enable Admin Notifications** - enable/disable admin notifications about new pending reviews. If enabled, the extension will create admin notifications when new pending reviews are submitted.
- **Enable Email Alerts for New Reviews** - enable notifying admin about new pending reviews by email.
- **Email Recipients** - comma-separated list of emails to which notifications should be sent.

Review Reminder Settings

- **Enable Review Reminders** - enable/disable emails for customers with the request to left the review for recently purchased products.
- **Delay sending reminders, days** - the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 365.
- **Delay sending reminders, hours** - the number of days the extension should wait before sending emails with review requests. Valid values between 0 and 23.

Note

If both **Delay sending reminders, days** and **Delay sending reminders, hours** are 0 the reminder will be send immediately after the order will obtain one of the statuses selected in the config **Send Reminder for Orders with Status**

- **Choose Email Template** - select the template, that will be used in emails. The default template can be customized in **Marketing -> Communications -> Email Templates**. The default templates contains a PHTML template for the list of products - `Mirasvit_Review::email/order_items.phtml`. To customize this part of the reminder email rewrite this template in your theme.
- **Send Reminder for Orders with Status** - when the order obtained one of selected statuses the extension will schedule the review reminder email. The extension creates only one email per order.
- **Cancel Reminders for Orders with Status** - if at the moment when a reminder email should be sent the order status will match one of the statuses selected in this setting, the email will be canceled.
- **Sender Email** - select the email address from which email reminders will be sent.
- **Do Not Send Reminders For Customer Groups** - select customer groups for which review reminders shouldn't be sent. The extension validates actual customer group of the customer before sending the reminder.
- **Send reminder email copy to** - comma-separated list of emails to which the copy of the review reminder emails should be sent. Leave empty to disable this feature.
- **Send reminder email copy method** - select one of 2 available sending methods of the cope email:
 - **Bcc** - send as hidden copy
 - **Separate email** - send as a separate email
- **Reminde email logs lifetime, days** - number of days after which email logs will be deleted. Leave empty to disable this feature
- **Sandbox mode** - enable/disable sandbox mode for review reminder emails
- **Test Email** - specify email to which review reminders will be send when the **Sandbox mode** is enabled.

General Configurations

All configurations of the **Comments** extension are located at **Stores -> Configuration -> Mirasvit Extensions -> Comments**.

The extension has only one configurations section - **General Settings** - with the following configurations:

- **Enable Comments** - enable/disable the comments feature.
- **Allow Guests to Write Comments** - defines whether guest users are allowed to leave comments or not.
- **Automatically Approve Comments** - defines whether comments left by visitors should automatically obtain the **Approved** status or should be left for moderation.
- **Date Format** - defines how the date when the comment was left should be displayed.
- **Enable Admin Notifications** - if enabled, the extension will add notifications about pending comments into the admin system notifications.

General Configurations

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- **Enable Admin Notifications** - if enabled, the extension will add notifications about pending comments into the admin system notifications.

Command Line Interface

Usage: `php -f bin/magento [command]`

- `mirasvit:mirasvit:review:aggregate [options]` - generate aggregated reviews (AI-powered). Allowed Options:
 - `--product [id]` - specify the ID of the product for which aggregated review should be generated. If omitted the extension will generate aggregated reviews for all reviewed products.
- `mirasvit:mirasvit:review:generate [options]` - generate reviews using Open AI. Allowed options:
 - `--nickname [nickname]` - the nickname of the reviewer. This option is required.
 - `--rating [rating]` - rating from 1 to 5. This option is required.
 - `--product [product_id]` - the ID of the product for which the review should be generated. If omitted the extension will generate reviews for all products.
 - `--store [store_id]` - specify for which store view the review should be generated
 - `--additional [text]` - add additional instructions for Open AI. These instructions will be included in the prompt for reviews generation.
 - `--qty [number]` - the limit of reviews to generate in one execution.
 - `--autoapprove` - define if generated reviews should be automatically marked as approved
- `mirasvit:review:reindex [options]` - reindex reviews locations and "verified buyer" data. If no options specified the extension will reindex both. Allowed options:
 - `--verify` - reindex "verified buyer" data.
 - `--location` - reindex reviewers' location data.
 - `--force` - force reindex. Affects only the "verified buyer" data reindex. Should be used after changing the Store Statuses setting of the extension.

How to upgrade extension

To upgrade the extension, follow these steps:

1. Backup your store's database and web directory.
2. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
3. Run the command below to update the current extension with all dependencies:

```
composer require mirasvit/module-review:* --update-with-dependencies
```

Note

If you have the Hyva installed, run:

```
composer require mirasvit/module-review:* mirasvit/module-review-hyva:*
```

Note

In some cases, the command above is not applicable; neither is it possible to update just the current module, nor need to upgrade all the Mirasvit modules in a bundle. In this case, the command above will be of no effect.

Run instead `composer update mirasvit/*` command. It will update all the Mirasvit modules installed in your store.

4. Run the command below to enable the extension:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Mirasvit_Review_Hyva
```

Note

If you have the Hyva installed, run:

```
php -f bin/magento module:enable Mirasvit_Core Mirasvit_Review Hyva_Mirasvit_Review_Hyva
```

5. Run the command below to install updates:

```
php -f bin/magento setup:upgrade
```

6. Run the command below to clean the cache:

```
php -f bin/magento cache:clean
```

7. Deploy static view files:

```
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/view_preprocessed/*;
php -f bin/magento setup:static-content:deploy
```

If you have the Hyva installed, run:

```
cd /path/to/theme/web/tailwind/
npm run build-prod
cd /path/to/project/
rm -rf pub/static/frontend/*; rm -rf pub/static/backend/*; rm -rf var/view_preprocessed/*;
php -f bin/magento setup:static-content:deploy
```

Disabling the Extension

Temporarily Disable

To temporarily disable the extension please follow the following steps:

1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.

2. Run the command below to disable the extension:

```
php -f bin/magento module:disable Mirasvit_Review Mirasvit_Comment
```

Note

If you have the Hyva installed, run:

```
php -f bin/magento module:disable Mirasvit_Review Hyva_MirasvitReview
```

3. Log in to the Magento backend and refresh the store's cache (if enabled).

Removing the Extension

To uninstall the extension, please follow these steps:

1. Login to your server's SSH console and navigate to the root directory of the Magento 2 store.
2. Run the command below to remove the extension:

```
composer remove mirasvit/module-review
```

Note

If you have the Hyva installed, run:

```
composer remove mirasvit/module-review mirasvit/module-review-hyva
```

3. Log in to the Magento backend to refresh the store cache (if enabled).

Change Log

1.5.3

(2026-06-04)

Features

- **Turn off review structured data on product pages** — new setting **Stores ? Configuration ? Mirasvit ? Reviews ? General ? Enable review JSON-LD** (default: *Yes*). Leave it on to keep emitting schema.org review markup for Google Rich Results, or switch it off if another SEO extension already provides structured data or you want to reduce the database queries those product pages run.

Fixed

- Fixed the **Product** link on the admin Pending Reviews grid and review edit form opening a broken admin URL that returned a 404 (most noticeably on multistore setups with per-store domains) — the link now opens the correct storefront product page in a new tab.
-

1.5.2

(2026-05-29)

Fixed

- Fixed the review photo gallery on product pages failing to load — slides stayed hidden behind a loading spinner on stores using JS bundling, a strict Content Security Policy, or the Hyvä theme. The gallery library is now bundled with the module instead of being fetched from an external CDN, so it loads reliably in all these setups.
 - Fixed the Product column on the Pending Reviews admin grid showing raw HTML markup instead of a clickable link to the product — moderators can now click straight through to the product, matching the All Reviews grid.
-

1.5.1

(2026-05-22)

Features

- **JSON-LD structured data on product pages** — product pages now emit schema.org/Product JSON-LD with the live aggregate rating and approved reviews, helping Google show star ratings in search results. The block only renders when the product has at least one rated approved review, and caps the inline payload at 20 reviews to keep page weight in check.

Fixed

- Fixed storefront review listing showing only a single review when multiple reviews had no rating votes (e.g. when ratings are disabled for the store) — each review now keeps its own row in the listing.
 - Fixed "A technical problem with the server" error when filtering the storefront review listing by star rating.
 - Fixed photo upload rejecting every file when **Maximum file size (MB)** was set to 0 (unlimited) — the storefront uploader now correctly treats 0 as no limit and hides the size hint accordingly.
 - Fixed Page Builder hanging when saving pages containing review widgets.
-

1.5.0

(2026-05-18)

Features

- **Email address for reviewers** — guest review submissions now capture an email address on the storefront form. The email is shown in the admin Reviews grid as a filterable column and on the review edit form. For logged-in customers the email is taken from their account automatically. ?? Adds a new email column to `mst_review_details_additional` and runs a data patch that backfills the email for existing logged-in customer reviews from `customer_entity`; guest reviews remain NULL. Run `bin/magento setup:upgrade`.
- **Verified Buyer badge for guest checkouts** — new admin setting **Stores ? Configuration ? Mirasvit ? Reviews ? General ? Match guest reviews by email** (default: *No*). When enabled, the verified-buyer

reindex matches guest reviews to orders by the reviewer's email address, so customers who buy as guests and leave a review still receive the Verified Buyer badge. Run `bin/magento mirasvit:review:reindex --verify --force` after enabling.

- **Spam protection on the review form** — automated bot submissions are now silently dropped before reaching the moderation queue.
- **Upload hints on the review photo uploader** — the storefront photo uploader now shows accepted file formats, maximum file size, and maximum number of photos based on the admin configuration, so customers see the limits before they try to upload.

Improvements

- **Maximum photos per review** and **Maximum file size (MB)** settings now accept 0 for unlimited (previously had to be at least 1).
-

1.4.0

(2026-05-04)

Features

- **Configurable photo upload limits** — New "Maximum file size" setting (Admin ? Stores ? Configuration ? Mirasvit ? Review ? Media) caps uploaded review photos by size (1–50 MB, default 5 MB). The upload form validates file size and format in the browser before upload starts.
- **Storefront links in the All Reviews admin grid** — The Product column now links directly to the product's storefront page (opens in a new tab).

Improvements

- Added storefront interface translations for 15 locales: German, Spanish, French, Italian, Dutch, Portuguese (Brazil & Portugal), Swedish, Polish, Czech, Turkish, Ukrainian, Japanese, Simplified Chinese, and Arabic.

Fixed

- Security improvements.
 - Fixed AI review summary not regenerating when new reviews were approved.
 - Fixed AI review summary showing the same aggregated content on all store views instead of a store-specific summary.
 - Fixed duplicate review section appearing on full-width product pages.
 - Fixed the "Reviews (N)" product tab count not updating after approving, rejecting, or deleting reviews from the admin panel.
 - Fixed the maximum photos per review limit not being enforced on storefront submissions.
 - Fixed admin mass-delete and mass-change-status treating "Select All + exclude one row" incorrectly — only the filtered set is now affected.
 - Fixed SQL error when filtering admin grids by the "Created" date range.
 - Fixed review reminder email failing to load the configured email template on fresh installs.
 - Minor fixes and improvements.
-

1.3.4

(2026-04-17)

Fixed

- Review Gallery, Review Grid, and Masonry Grid widgets were showing reviews from all store views on multi-store setups — each widget now filters reviews by the current store.
 - GeoLocation lookup no longer re-processes reviews with non-routable IP addresses (e.g. 127.0.0.1) on every cron run — reviews are now marked as processed after the first lookup attempt.
 - Product page now correctly loads review content and scrolls to the reviews section when the URL contains the `s` hash anchor.
 - Mass delete and mass change-status actions in the admin reviews grid now work correctly for all selection modes — "Select All", exclusion-based, and individual row; previously "Select All" ignored active grid filters and could affect all records instead of just the filtered subset.
 - Fixed SQL errors ("A technical problem with the server") appearing in the admin reviews grid — caused by ambiguous column references when the grid joins multiple tables with overlapping column names.
 - Fixed `reindex_review` cron failing with "Item already exists" error.
-

1.3.3

(2026-04-14)

Fixed

- Added `isApproved()` method for compatibility with third-party modules (e.g. `Bss_RewardPoint`)
-

1.3.2

(2026-04-06)

Improvements

- Compatibility with Magento 2.4.9
-

1.3.1

(2026-01-21)

Fixed

- Fixed the issue with error on aggregating reviews using AI
 - Fixed the issue with migrating old AI-related settings
-

1.3.0

(2026-01-21)

Improvements

- GeoLocation lookup has been moved to the Core module, which also provides automatic weekly updates for the GeoLite2 database (free MaxMind account required for auto-updates).
 - AI-related features now use Core service, which supports multiple AI-providers (OpenAI, Claude, Google Gemini)
-

1.2.3

(2026-01-05)

Fixed

- Fixed the issue where reminder emails were not being sent from the store-specific email address
-

1.2.2

(2025-10-23)

Improvements

- Ability to configure review reminders per store view
-

1.2.1

(2025-07-11)

Features

- Implement captcha for product page review form
-

1.2.0

(2025-06-20)

Improvements

- WCAG 2.2 AA Compliance
-

1.1.13

(2025-05-19)

Improvements

- Ability to set reviews section identifier for product URLs in review reminder emails
-

1.1.12

(2025-05-12)

Improvements

- Configurations structure improved
-

1.1.11

(2025-05-02)

Fixed

- Fixed the issue with review summary rating in review title
-

1.1.10

(2025-04-22)

Improvements

- Ability to vote whether the review is helpful or not
-

1.1.9

(2025-04-10)

Fixed

- Compatibility with Magento 2.4.8
-

1.1.8

(2025-03-21)

Improvements

- Display the "Verified Buyer" filter only when the "Verified Buyer" badge is enabled.
- Ability to display average product rating in the reviews' block title.

Fixed

- Fixed the issue the number of reviews displayed when the product page is loaded (Hyva)
-

1.1.7

(2025-03-04)

Improvements

- Added separate listing for pending reviews
 - Mass actions in reviews grid
-

1.1.6

(2025-01-14)

Features

- Ability to send review reminder email copy
-

1.1.5

(2024-11-11)

Features

- Review reminder emails
-

1.1.4

(2024-10-15)

Improvements

- Changes for Hyva compatibility (Mirasvit_Comment)
-

1.1.3

(2024-10-14)

Improvements

- Changes for Hyva compatibility
-

1.1.2

(2024-07-09)

Improvements

- Translations
- Additional data in the reviews listing and form (admin area)

Fixed

- Fixed the issue with email notifications (multiple emails)
-

1.1.1

(2024-07-01)

Improvements

- Small code improvements
-

1.1.0

(2024-06-20)

Features

- Review comments

Improvements

- Small code improvements
 - Date output format
-

1.0.8

(2024-06-11)

Improvements

- Alert on image upload failed

Fixed

- Fixed the issue with review gallery widget
-

1.0.7

(2024-06-10)

Improvements

- Image uploader compatibility with Blank-based Magento themes

Fixed

- Image uploader compatibility with Magento 2.4.7
-

1.0.6

(2024-05-30)

Improvements

- Email notifications about pending reviews
 - Admin notifications about pending reviews
-

1.0.5

(2024-04-22)

Improvements

- Ability to select order statuses for which the customer should be considered as 'verified buyer'
-

1.0.4

(2024-04-22)

Fixed

- Fixed the issue with the error 'Disallowed image type' on .jpeg images
-

1.0.3

(2024-03-22)

Features

- Review widgets: Photo gallery, All reviews, Overall rating
-

1.0.2

(2024-01-09)

Fixed

- Fixed the issue with the error: Class Zend_Validate not found
 - Fixed the issue with image uploader
-

1.0.1

(2023-11-14)

Features

- CLI interface for generating review

Fixed

- Fixed the issue with reviews photo gallery
-

1.0.0

(2023-11-10)

Features

- Added ability to attach photo to review
 - Purchased product info in reviews for configurable products
 - Reviews photos gallery in reviews listing on product pages
-

0.0.2

(2023-10-17)

Improvements

- Initial release
-

0.0.1

(2023-10-17)